

RICHARD YOUNG

Analyst - Programmer - Database



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Weston, Florida 33326

Talented Analyst with wide range of technical skills. Experience working for major corporations such as American Express, Nielsen & Motorola. Excellent problem-solving skills. Ability to learn new software quickly. Outstanding work ethic & professional attitude. Able to analyze business problems and provide solutions. Created tools that eliminate monotonous tasks and increased accuracy using code. **Passion for technology.**

SKILLS

- Microsoft Access
- Microsoft SQL Server
- HTML / CSS
- JavaScript / jQuery
- C#
- ASP.Net - Web Forms
- Visual Studio
- Microsoft Office
 - Word
 - Excel (VBA)
 - PowerPoint
 - Outlook
- Photoshop
- Illustrator

EDUCATION

- **Art Institute of Ft Lauderdale**
Associate of Science
Computer Animation
- **The University of Harford**
B.S.B.A Business

EXPERIENCE

- **Analyst**
American Express
1/2017 - Present
Using advanced technical skills, created tools that translated into improved efficiencies for the Check Remediation process. Created Access Databases and Excel Macros, used VBA coding. Stepped outside of assigned responsibilities to create Macro solutions for other departments. Always looking for ways to improve the process and have the skill set to create solutions. Ensure on time delivery of files to external vendors.
 - Within first few weeks in dept. received Achievement Award
 - Tribute award in 1st year of employment (Location Recognition)
 - Successfully trained and mentored new hire
 - Took on extra work through internal job posting site
 - Created custom database application using Access, VBA & SQL
 - Able to bring my ideas to life using my technical skills
- **Analyst**
Nielsen
7/2012 - 1/2017
Responsible for generating content for online surveys. On my own initiative created tools that accelerated production, eliminated monotonous tasks, and increased accuracy. Software used include Microsoft Access, XML, VBA, Excel & Word.

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AWARDS

- **American Express**
Tribute (Location Recognition)
- **American Express**
Blue Rewards (Multiple,
Department Recognition)

STRENGTHS

- Fast Learner
- Confident
- Dedicated
- Creativity
- Problem solving
- Multitasking
- Team Player
- Patient
- Organized

HOBBIES

- Guitar
- Drums
- Drawing
- Outdoor Exercising

SOCIAL

- **LinkedIn**
www.linkedin.com/in/RWY1

EXPERIENCE CONTINUED

- **Multimedia Specialist**
Team Health
10/2008 - 5/2012

Worked as the only programmer in the training department. Responsible for coding the mandatory employee training application using Adobe Flash/ActionScript. Other responsibilities included website coding on the company intranet. Photo editing and created graphics using Photoshop. Assisted with web design. Applications used include Flash (AS2), HTML, CSS, JavaScript, jQuery. Location closed.
- **Web/Multimedia Developer**
Citi Mortgage (formerly ABN AMRO - www.mortgage.com)
2/2002 - 10/2007

Responsible for programming web pages for the corporate intranet. Created presentations using Adobe Flash. Mentored 2 members of the Intranet team. Additional responsibilities in the Database Marketing department. Applications used include Flash, HTML, CSS, JavaScript, Filemaker & SQL Server. Location closed.
- **Multimedia Developer**
Motorola
3/2001 - 3/2002

Worked in the training department, Motorola University. Created interactive training using Adobe Flash. Quickly grasped complex programming techniques and increased skill level. Contractor through DUA Resources, Boca Raton Florida. Contract ended.

CERTIFICATIONS

- **Programming in HTML5 with JavaScript and CSS3**
Exam ID 480 - Dec 18, 2015